



NAHRO Code of Professional Conduct
Proposed Revision 7/10/2019, Version 9
Approved by Board of Ethics and Credentialing Trustees (BECT)

Standard Type=Existing Language.

BOLD=New Language.

~~Existing Language Proposed to Remove.~~

The mission of the National Association of Housing and Redevelopment Officials (NAHRO) is to inspire and engage professionals in housing, community development, finance, government, and social services in collaboration with residents to create attainable and sustainable housing and communities for vulnerable families and individuals.

~~The mission of the National Association of Housing and Redevelopment Officials (NAHRO) is to make available resources for its members and others who provide decent, safe, access to affordable housing and viable communities that enhance the quality of life for all Americans, especially those of low- and moderate-income by:~~

NAHRO is committed to helping create a nation in which all people have decent, safe and affordable housing and economic opportunity in viable, sustainable communities. **NAHRO strives to ensure that its mission is upheld by its members with the highest standard of excellence and professional conduct at all times.**

Therefore, each NAHRO individual member or associate, and those who have attained a NAHRO credential pledge to uphold and adhere to NAHRO's Code of Professional Conduct as follows:

~~Therefore, each NAHRO individual member or associate, allied individual member, and those certified through one of NAHRO's Credentialing programs, which may include anyone serving as a commissioner, member of any other type of governing and/or policy making body, as well as an organization's executive and operational staff, will adhere to a Code of Professional Conduct that supports this mission, and pledges to:~~

- ~~Ensuring that housing and community development professionals have the leadership skills, education, information and tools to serve communities in a rapidly changing environment;~~
- Advocate for appropriate laws, adequate funding levels and responsible public policies that address the needs of the people served, are financially and programmatically viable for our industry, are flexible, reduce regulatory burdens and promote local decision-making;
- Foster **and promote** the highest standards of ethical behavior, service, and accountability within the industry to **ensure further** the public trust;



- Promote the public trust through advocacy for the responsible administration of housing and community development programs;
- Perform governance and work responsibilities with the highest degree of integrity and professionalism, in order to merit the respect of the beneficiaries of the programs, elected officials, and the general public;
- ~~Promote and encourage the highest level of ethics and integrity within the industry.~~
- Serve the public with dedication, concern, courtesy, and responsiveness;
- Exercise diligence, objectivity, and honesty in executing professional responsibilities;
- ~~Continually strive for personal professional excellence, encourage and support associates in their professional efforts.~~
- Avoid any activities that conflict with official duties and not accept directly or indirectly any fee, rebate, commission, discount, gratuity, or other benefit, whether monetary or otherwise, for the professional discharge of duties except an authorized established salary, expenses, and benefits;
- Avoid misuse or misrepresentation of any of NAHRO's **credentials comprehensive certifications**;
- **Create organizational and community environments that are free of harassment and discrimination. and inclusive of members of any sexual orientation, gender identity and expression, race, ethnicity, culture, national origin, social and economic class, education level, color, immigration status, sex, age, size, family status, political belief, religion, and mental and physical ability;**
- **Ensure Strive to keep all communication is free of bias and offensive slang and idioms that might not translate across cultures;**
- **Be responsible stewards of human, financial, and capital resources;**
- Immediately report known violations of this Code of Professional Conduct. ~~to the Chief Executive Officer of NAHRO.~~ **Reports will be investigated by the NAHRO Board of Ethics and Credentialing Trustees (BECT). Reports may be made to the NAHRO CEO or Chair of the BECT.**

This Code of Professional Conduct has been adopted to promote and maintain the highest standards of excellence in personal and professional conduct. Adherence to this Code is required for continued NAHRO individual membership and associate status and/or retention of any credential achieved through NAHRO's ~~Professional Development System Curriculum.~~ Adopted by the NAHRO Board of Governors on [INSERT].