



## **NEW ENGLAND REGIONAL COUNCIL**

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### **Member Services Report – October 2019**

#### **Professional Development**

NERC has once again had a busy quarter with excellent professional development trainings provided by NAHRO. We held two UPCS Certification Trainings – one in Central Falls, RI in July and the other in September in Holyoke, MA. We also held a Public Housing Manager (PHM) Certification in August at the Worcester (MA) H.A. Since July, 44 of NERC/NAHRO members have been certified. In 2019, due in large part of the Professional Development curriculum of NAHRO we have profited around \$40,000. Moving forward we will be holding a PHOEIR Certification in early December and are looking to schedule many more.

#### **Membership Growth and Retention**

NERC has been able to secure one more agency because of our professional development calendar. We also secured two additional vendors who are interested in participating in our future conferences.

#### **Housing America Activities**

NERC participated in the Housing America Contest. We were fortunate enough to get several students from around the region to submit posters and send the winners into NAHRO. We were also informed that one of our recipients is a winner! We couldn't be more thrilled.

#### **Scholarship and Awards Programs**

NERC has awarded 4 scholarships for a total of \$8,500 in tuition assistance to high school students. We were also honored to have one of our recipients from the Dedham (MA) H.A. joining us in Boston.

#### **Advocacy**

NERC participated in the friendly competition with the rest of the regions to secure 4,000 letters to Congress. With the help of our membership, we exceeded our expectations and were happy to see that so many knew the importance of advocacy.

#### **Other Items of Note**

NERC also hosted a NAHRO Golf Tournament in Boston in conjunction with the 2019 Summer Conference and raised roughly \$3,000 for the NAHRO Merit Scholarship Program.

NERC hosted its 2019 Annual Conference at the Wentworth by the Sea in Portsmouth, NH in June. This year was a success with a sold-out hotel, 145 attendees and a record 21 vendors. The conference also generated \$42,000 in income for the association. We are looking forward to having our 2020 Annual Conference back at the Wentworth by the Sea Hotel.

NERC will also be launching a new website in the next coming weeks. The website will be interactive and allow agencies to participate in blogs, post classifieds and register online.



National Association of Housing and Redevelopment Officials