Technology's Role in Responding to the COVID-19 Pandemic

As PHAs are spread thin dealing with new challenges, operating efficiently has become more important than ever. State-of-the-art software systems and technology solutions can help PHAs operate more efficiently. This session will cover initial lessons learned from the COVID-19 pandemic and how the public housing industry can play a role in applying those lessons. Presenters will provide examples of technology solutions that enable communication with clients and the local community and will discuss how you can leverage PHA staff time and enhance productivity using technology solutions.

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